General Information



NATURE RESERVE & SPA

Reception: 014 736 8800

Emergency Number: 082 854 4368

General Information

Sondela Emergency Number: 082 854 4368 (Manager on Duty).

Please watch out for cyclists, joggers & hikers.

Please remember all animals are wild animals and can be dangerous.

The feeding of any animals is prohibited.

Only persons with a valid **driver's licence** may drive on our roads.

CLOSED ROADS: Please note that for your own safety, some roads may be closed due to rainfall. Should your vehicle get stuck on a closed road, you will be charged a recovery fee of R500.

Please be advised that all accommodation units, as well as the above places are **NO SMOKING** areas in terms of the Tobacco Products Control Amendment Act No. 63 of 2008. Anyone not complying with this regulation will be fined R500.

PLEASE NOTE: **NO COOLER BOXES** ARE ALLOWED AT THE FARMYARD AREA.

Due to Commercial and Liquor Licence restrictions, we regret that guests are no longer allowed to bring their own food and drinks to the Farmyard area. Guests may, however, take their own food and drinks to their area of residence, i.e. Maroela Entertainment Area, Makhato Entertainment Area and the Caravan Park.

There will be no **Cleaning Services** on Public Holidays. Please make arrangements with Reception, should you require a cleaning service.

The use of all facilities is at your own risk.

This is a nature reserve. Please consider your fellow resort visitors and keep music to an acceptable level. **No noise after 22:00.**

Remember to have your green conservation slip stamped at Reception. No stamp... No exit!!!

All children both BIG & SMALL remain the responsibility of their parents at all times.

REMEMBER: Outside visitors are not allowed entry to the Resort. Should you be expecting personal visitors during your stay, please make arrangements in advance with Reception so that the Manager on Duty can authorise entry. Right of admission is reserved.

Our activities are there for your enjoyment – come have some FUN and experience Sondela's wonderful hospitality.

Good food takes time... ENJOY EVERY BITE!!!!

Trading Hours

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Outlet	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday
Reception	08:00 –	08:00 –	08:00 –	08:00 –	08:00 –	08:00 –	08:00 –
	21:00	16:00	16:00	16:30	16:30	16:30	16:30
Spa	08:00 –	08:00 –	08:00 –	08:00 –	08:00 –	08:00 –	08:00 –
	16:30	19:00	16:30	16:30	16:30	16:30	16:30
Piccinini's Bistro	07:30 –	07:30 –	07:30 –	07:30 –	07:30 –	07:30 –	07:30 –
	21:00	19:00	16:30	19:00	16:30	16:30	16:30
Piccinini's Terrace	07:30 –	07:30 –	07:30 –	07:30 –	07:30 –	07:30 –	07:30 –
	21:00	19:00	16:30	19:00	16:30	16:30	16:30
Maroela Kiosk	07:30 – 16:00	09:00 – 16:00	09:00 – 15:30	CLOSED	09:00 – 16:00	09:00 – 16:00	09:00 – 16:00
Shop & Deli	07:30 –	07:30 –	07:30 –	08:00 –	08:00 –	08:00 –	08:00 –
	21:00	19:00	16:30	19:00	16:30	16:30	16:30
Caravan Park Kiosk	07:30 – 19:00	09:00 – 19:00	09:00 – 13:00	CLOSED	CLOSED	CLOSED	CLOSED

Meet the Managers





































